End User Process – After MFA is enabled

≣IQVIA	≣IQVIA	≣IQVIA	≣IQVIA
Sign In s*****@iqvia.com	Account Verification Click "Send Verification Code" to have a verification code sent to your email. s******@iqvia.com SEND VERIFICATION CODE	Account Verification Click "Send Verification Code" to have a verification code sent to your email. Verification code has been sent. Please copy it to the input box below. s********@iqvia.com	Account Verification Click "Send Verification Code" to have a verification code sent to your email. The code has been verified. You can now continue.
Need help?	CONTINUE	VERIFY CODE	CONTINUE
Log on to application as usual (username and password)	Step 2 MFA prompt will appear click "Send Verification Code" (MFA code sent to user's email address that	CONTINUE	Step 4 Code is verified, Click "Continue" and Application launches as usual

is stored in INET directory)

Step 3

User retrieves code from email and then enters the 6-digit MFA code into the prompt and clicks "Verify Code"

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